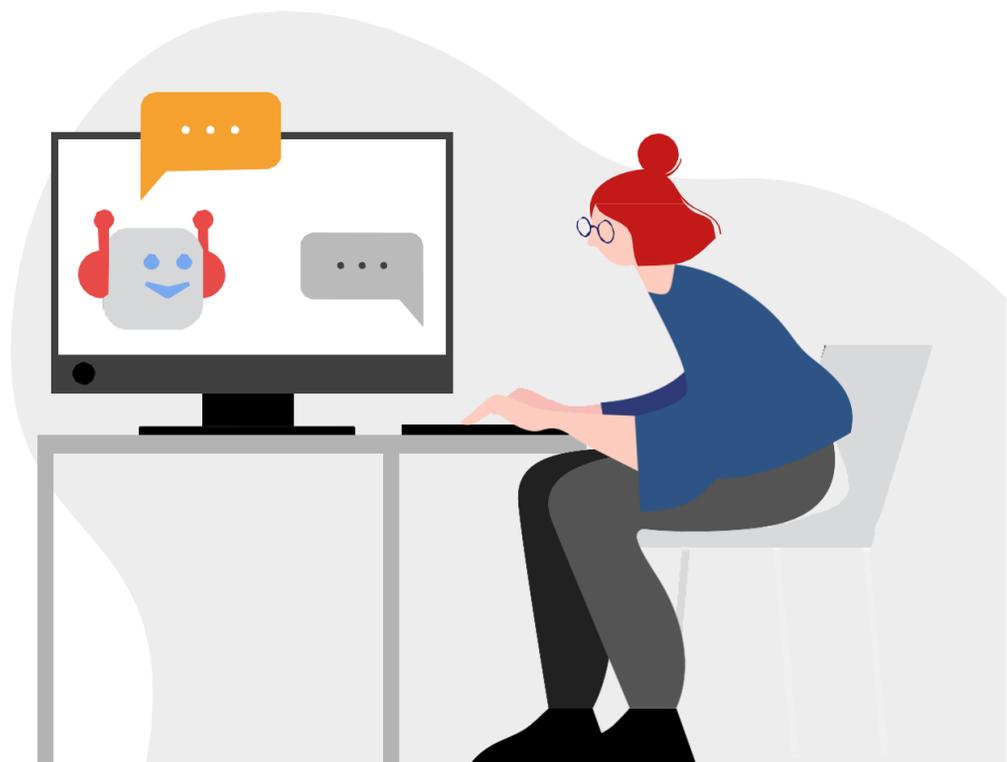


# RECOMMENDATIONS FOR USERS IN THE USE OF CHATBOTS WITH ARTIFICIAL INTELLIGENCE

## General advice regarding systems.

### Check what is offered:

- a privacy policy and legal notice that includes: clear and precise identification of the controller, and also, its location and tax and contact details;
- clear data protection information with reference to GDPR;
- information to be able to exercise protection rights data;
- information about whether the chatbot continues learning from conversations with users and what operations are performed with that data once improved.



## Advice for users. Do not accept that:

- Not necessary registration data are requested;
- consent is requested without defining the purpose of the processing of personal data and without allowing this consent to be withdrawn in any time, or data transfers are made to countries that do not offer sufficient guarantees.
- The Agency also recommends limiting the personal data that are exposed, do not give personal data to third parties if there is doubt that the processing will transcend the domestic sphere and consider that there are no guarantees that the information provided by the chatbot is correct. Depending on the system it can cause emotional damage, misinformation, or misleading.

## Minors

A chatbot is not a toy.  
Don't allow minors in your care use it without your supervision.

